

8/2/2011

My name is Leo Handojo and I live in Burnie Tasmania. Burnie is situated in the North West part of Tasmania. Burnie is a well established industrial city with about 20,000 residents. Burnie is Tasmania's most westerly city; it has a northerly aspect and is nestled around Emu Bay on Bass Strait.

I first came across Sushi Machines (Melvin Wee) through Google.com.au as I was interested in having a small sushi business in Burnie. Currently there is no proper sushi shop in the Burnie area. I made contact thru Melvin's Sushi Machines website and through various emails which brought us together in Melbourne around late November 2009. I must say after meeting him I was surprised as how thorough he had gone with explaining everything from store layout, kitchen layout, presentation, even the training facility that he offers free of charge when you buy a machine from him. We visited a few of his existing happy clients in and around Melbourne which obviously the result from his after sales service and all in all from how he conduct his business and also the personal relationship that you automatically gained from the moment you made your commitment to buy a machine from him.

He has gone over and beyond the call of duty you can say.

From that visit in November 2009, I have gained a few friends such as Robin and Rachel Yong from MOMO Sushi, Melvin and his lovely wife Claudine.

Unfortunately due to my local council regulations, my project has been delayed in the good part of 2010 but we have moved to a more positive position now. So we are hoping to open in the second half of 2011. Up to this stage we have not come up with a suitable name for the business as yet but I will surely update my testimonial once we are up and running.

We purchased a ASM850 and ASM720 and we have used them a few times so far for practising our skills and we have found that the machines are very well made with minimal trouble if any. It simplifies the sushi making process. Even after talking to all those other customers who have been using the same machine that I have purchased, they are very happy with the reliability and the easiness of making sushi using the AUTECH machines.

I can honestly and highly recommend that you buy from Melvin as he won't be satisfied until you are 110% happy with your purchase. If you are like me, who knows nothing about sushi prior to making this equipments purchase, then you won't bother going anywhere else. After all we can all spend the money easily by buying the equipments, but knowing the trade, having the skills and hence getting a return of your investment is the key for success of any business. I am sure that you are making a positive step towards that "success" when you buy from Melvin Wee's Sushi Machines as the after sales service is beyond the call of duty.

I would like to take this opportunity to wish Melvin, Claudine and family every success in the future.

Thank you for everything.

*Leo Handojo*

Wivenhoe, Burnie, Tasmania 7320.